



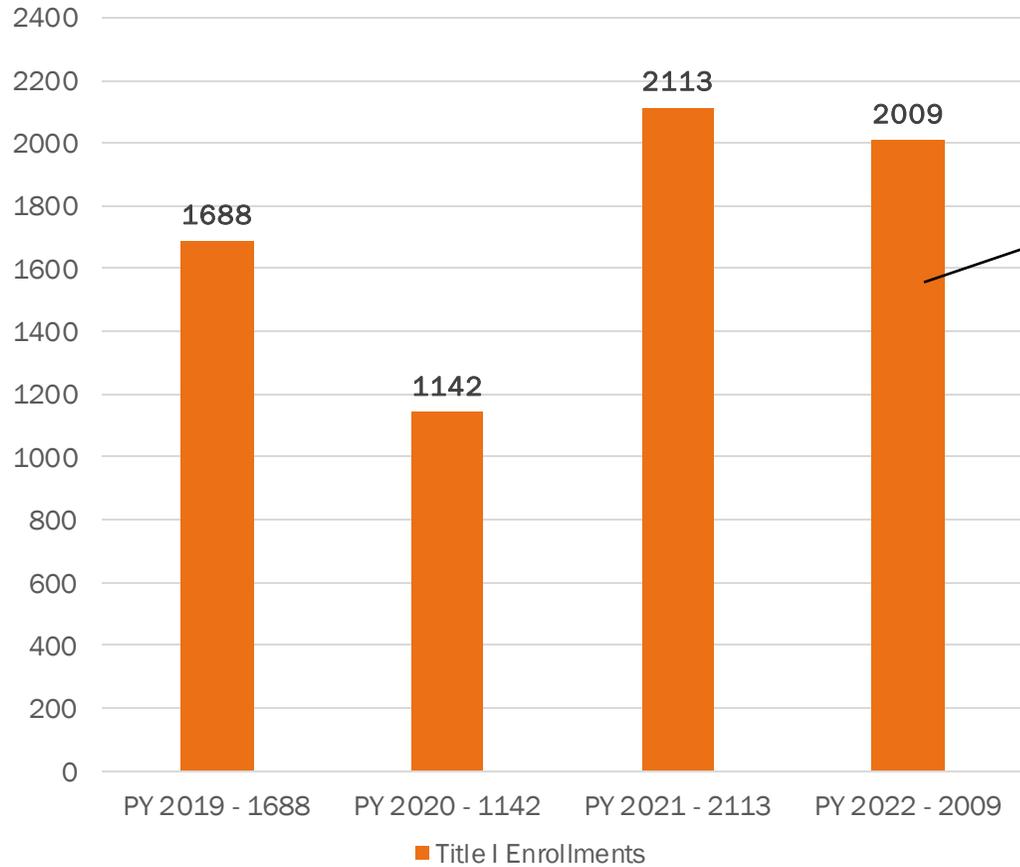
SOUTH DAKOTA
DEPT. OF **LABOR**
& **REGULATION**



Job Service Office Action Plans

PRESENTED BY: SARA GARBE
& KARA PALMER

Title I Enrollments

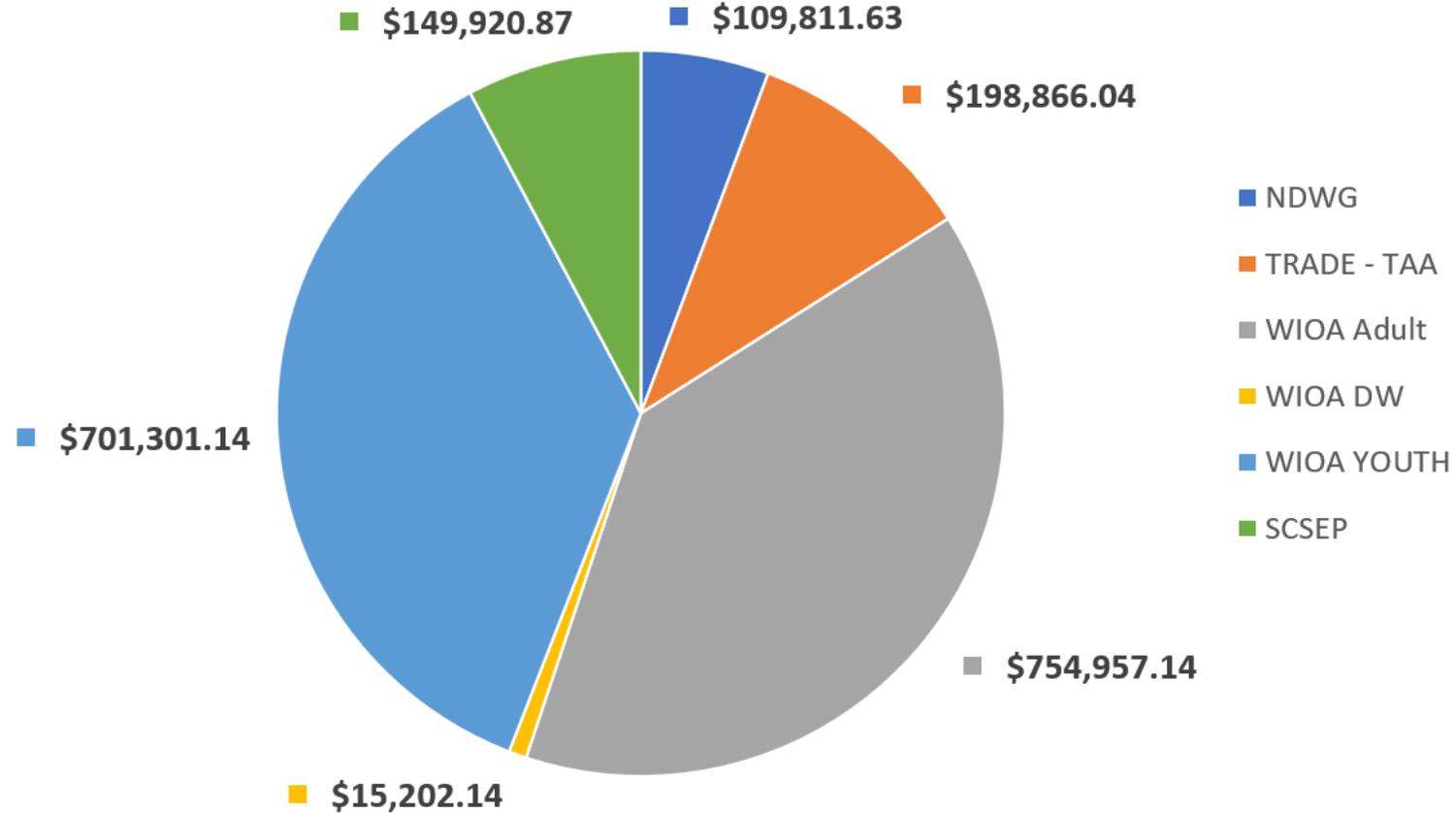


WIOA - Title I Populations of Focus				
Demographic	PY19	PY20	PY21	PY22 (So Far)
Veteran	110	52	122	94
Justice Involved	379	213	459	544
Youth (In/Out of School)	276	154	494	419
Title II Co-Enrolled Youth (AEL)	86	49	142	60
TOTALS	851	468	1,217	1,117

Statewide Highlights

WIOA Title I Program Participants
PY22 - as of 4/12/23

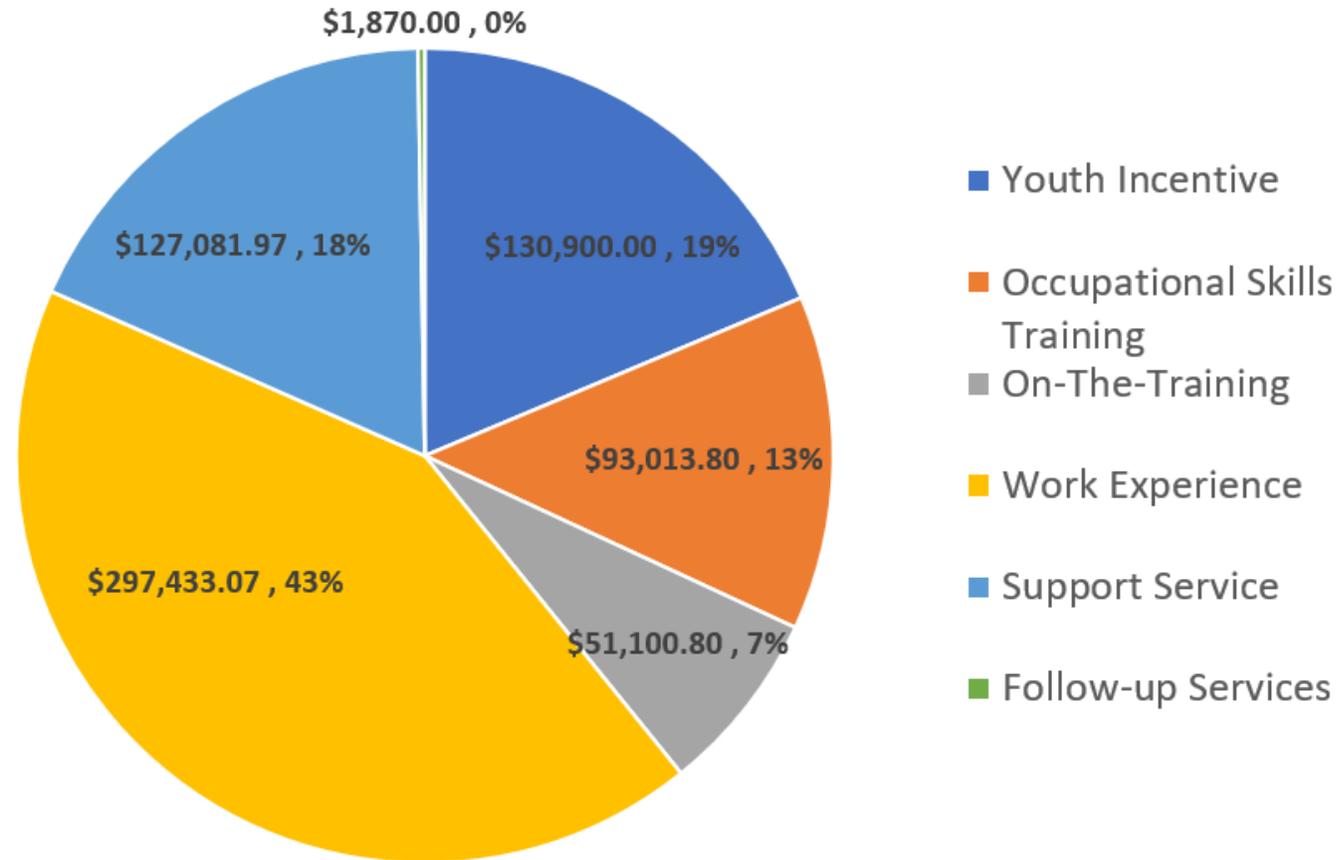
Funds Spent by Program



Statewide Highlights

Program funds spent this program year (as of 4/12/23)

Youth Spending by Service Type



Statewide Highlights

Program funds spent this program year (as of 4/12/23)

Partnership Development

Top Accomplishments

- Sioux Falls DLR/DOC Collaboration
 - DLR intake meetings 2x/mo. at 2 different parole offices in Sioux Falls
 - Monthly joint leadership meetings
 - Pilot project with currently incarcerated men releasing to Sioux Falls
- Huron DLR supports Huron School District
 - After a successful Summer Passport Huron continues to provide a series called the DLR Youth Group which coincided with the Huron School District's early out schedule.
 - Toured various businesses and partner organizations to include Kuhler Funeral Home, Cornerstones Career Learning Center, Huron City Library, United Way and the Fire Department.
- Yankton Job Service + RTEC + DOC Welding Program
 - 14 welders; 8 currently employed full time in Yankton (\$18–24/hr.)
 - 5 searching for employment
 - 8 new inmates currently enrolled in the course
- Spearfish supports Re-Entry Participants
 - Have created a stronger partnership with DOC and UJS
 - Teams Chat to foster better communication

Partnership Development

Top Accomplishments

- Madison Public Library + Summer Passport & *The Gathering*
 - Partnered to host DLR's workshops for teens, hosted financial literacy classes for DLR, & allowed DLR to present services to customers
 - Weekly meal at United Methodist Church; DLR staff are available on the first Monday of every month to share information & promote services
- Watertown connects with Social Services
 - Helpline Center Network of Care (HCNC). Now a member of this coordinated social service system.
 - Codington Connect - The goal is to be in one place for a person or family to go and have access to all services.
- Court Services + Mitchell
 - Presented on services and developed a warm handoff referral process
 - Parole Officers are attending the first meeting with the customer at DLR
- Aberdeen focuses on Youth outreach and Partnerships
 - New Beginning Center
 - Boys and Girls Club
 - Continued work with CCLC with focus on PREP service deliver model

Partnership Development

Top Accomplishments

- GED Graduates Celebrated in Brookings
 - 4 of the 5 recent GED completers were participants of WIOA
 - Ceremony with LATC Instructor + DLR Staff; Participant provided words of congratulations and encouragement
- Pierre Job Service partners with SD Discovery Center
 - Developed a team of Job Service staff, employers and community leaders called the Career Workforce Consortium.
 - Employer needs
 - Career Camps for local and rural school districts
- Vermillion Community Focus
 - Virtual monthly meeting for businesses and partners
 - Partner presentation, Q&A, buzz session on upcoming events
- Rapid City Collaboration with Box Elder Job Corps
- Implemented a new MOU. Participation has went from no OSY enrollments in July to now 60 OSY enrollments this program year. This is about 60% of Job Corps students on center.
 - PREP service delivery model.
 - GED - HS Diploma - Trade
 - Job Shadows - Work Based Learning (WEX)
 - Incentives - Supportive Services

Business Engagement

Top Accomplishments

- Stroll Sioux Falls
 - Recurring hiring event held at Job Service (1st & 3rd Thursdays)
 - Utilized radio advertising and now pursuing digital billboard with Lamar
 - Numbers: 11 events; 49 employers; 220+ job seekers
- Mock Interview Mania in Yankton
 - 82 YHS Seniors; 34 Recruiters; 28 Businesses
- Spearfish
 - Have expanded business outreach to include county fairs and other businesses specific to Migrant Seasonal Farm Workers.
- Career & College Fair in Madison
 - First annual event with MHS, Madison Chamber & DSU
 - Numbers: 41 colleges, 29 employers, 450 students.
- Watertown
 - Walk-in-Watertown launched in November and have had 22 employers
 - First Annual Sisseton Job Fair
 - Future plans include a *Reverse Job Fair*

Business Engagement

Top Accomplishments

- Mitchell Workforce Wednesdays
 - Partnership with Mitchell Area Development Corporation (MADC) Regional Workforce - held at various business locations on the First Wednesday of the month
 - 4 events thus far; DLR has provided over \$2k in advertising
- TJ Maxx Partnership in Brookings
 - Provided interview space for 2 weeks prior to store opening March 26
 - 60 new employees onboarded
- Vermillion Breakthrough Business of the Month
 - Celebrating & promoting businesses who support the community & workforce
- Pierre connects with Rural communities
 - Eagle Butte High School has first Career Fair in over 15 years
 - Murdo and Timberlake Chamber of Commerce initiate collaboration for community events
- Rapid City Job Service implements media schedule and puts a priority on networking events
 - Weekly radio ads spotlighting local jobs - Monthly PSA on DLR services
 - Attendance at networking events and outreach
 - Monthly hiring event coming soon: *Hire the Hills*

Veterans Outreach

Top Accomplishments

- DLR + VOA HVRP Partnership in Sioux Falls
 - 45 new homeless veterans co-enrolled in Title III; 8 in Title I
 - HVRP grant was expanded to Clay and Yankton counties
- Sioux Falls Consolidated Positions
- Veterans' Employment Team Support (VETS) Roundtable
- Watertown
 - Added Consolidated DVOP and LVER Position. One of office goals is to start *Coffee with Veterans* in each county.
- Success in Aberdeen
 - Assisted a homeless Veteran with an OJT, utilizing the Federal Bonding and WOTC program.
 - Employer became a Second Chance Employer.
- Rapid City
 - Ellsworth: Transitional Assistance Program sees increase in participants as well as frequency of classes.
 - Volunteers of America: New partnership and MOU with the Homeless Veterans Reintegration Program.
 - Teams chat and shared tracking

Challenges

Field Operations

- 27 Employment Specialists **hired** July 1, 2022 – April 11, 2023
 - Typical training length for job proficiency is 12 months
- 18 Employment Specialists **left** the agency July 1, 2022 – March 31, 2023
- **16** current vacancies for Employment Specialist
 - 9 in Sioux Falls (2 new starting in the next 5 weeks)
 - 2 in Pierre
 - 2 in Yankton
 - 2 in Huron
 - 1 in Brookings
- The Mitchell Job Services Office: Six of eight staff were hired in a 3 month time period
- If fully staffed, we could be serving 240-480 additional, active individuals

Challenges

Field Operations

- “Regionalized” positions can be a double-edged sword – benefit for one office that doesn’t have to provide the staff to cover that program; drawback for the office that does & doesn’t get to utilize their employee 100% in their territory
- Large territories with extensive commute - virtual not desired, lack of internet
- Too many complex programs to be experts in all. Losing staff to other agencies who are the same paygrade that only need to know one program
- MySD Single Sign on for job seekers and employers
- SD Works is not user friendly for our customers.
- Low unemployment = serving the hardest to serve



Questions or Feedback?
